

About HiberniaEvros

Hibernia Evros is an IT solutions and services company specialising in the design, supply, implementation and support of mission critical ICT infrastructure.

Offering the highest levels of service and technical expertise, backed by over 20 years of experience, Hibernia Evros keeps over 800 Irish organisations operating effectively.

We understand the unique nature of Irish business and offer a range of services and products that allow organisations of all sizes to benefit from levels of efficiency and security that are more typically associated with large-scale enterprises.

Working with Us

We have built our unrivalled reputation on offering the highest standards of service available in Ireland today. We have achieved this by following three simple rules in everything we do:

Being Technically Excellent

We strive to offer the best technologies implemented and supported by the best technical practitioners working in Ireland today.

Putting the Customer First

We take time to understand your business, so we can deliver a solution designed to suit you – not us!

Being easy to deal with

We won't waste your time with unnecessary red tape. Instead we offer a friendly, no nonsense service.

Are you protected against Spam and the serious threats it can bring?

Everyone agrees that email spam is a nuisance. But it can also bring serious business disruption if that spam contains a virus.

Even non-damaging spam has a cost. How much time do you and your staff waste dealing with this every day? How much of that email storage you pay for is used up by Spam?

If the spam does contain a threat – it can result in the loss or corruption of business critical information and even go on to impact your customers.

Businesses have been fighting back, but it can be costly and time-consuming.

“Millions every year are lost to Irish companies through lost productivity as spam clogs inboxes and crashes servers.”

Communications Minister Eamon Ryan, December 2008

More than 97% of all emails sent over the net are unwanted

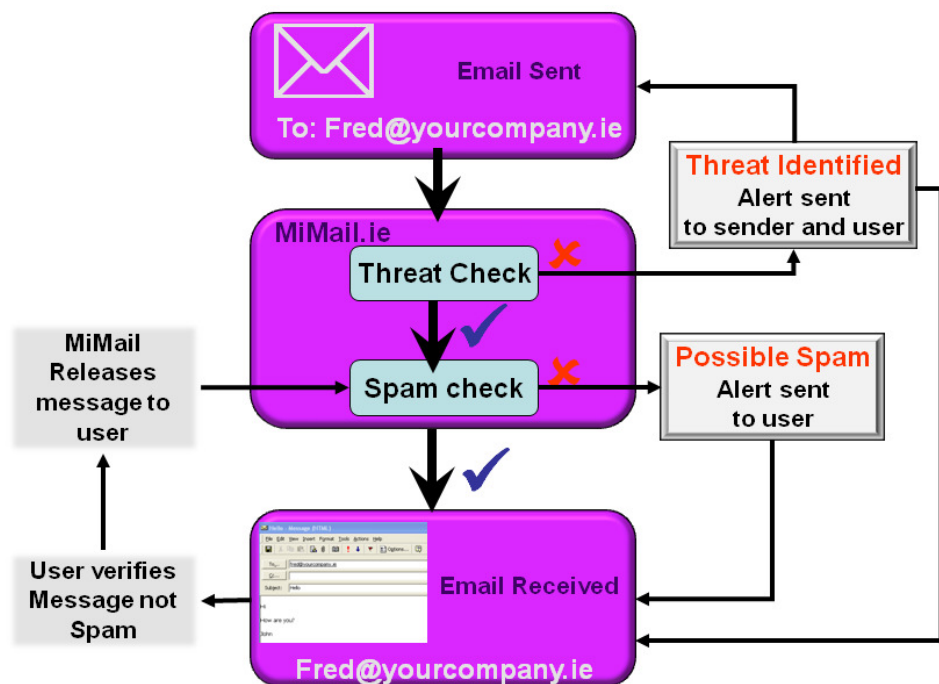
Microsoft Security Intelligence Report April 2009

If you have ever been affected by Spam, or if you are not adequately protected, MiMail.ie from HiberniaEvros provides affordable peace of mind.

How it works

MiMail.ie is a fully managed email filtering service that checks all emails coming into your organisation for spam, viruses, phishing attacks, trojans and worms. This is all done instantaneously and if the email is clean it is delivered as usual.

If a threat is discovered, appropriate action is taken as shown below



There is NO software or hardware to install and NO capital outlay. MiMail.ie is available as a simple subscription service that provides real peace of mind for just a few cents per user per day

Email Threats Explained

MiMail protects against the following email threats.

Spam: the practice of sending unwanted e-mail messages, in large quantities to an indiscriminate set of recipients. These do not necessarily cause damage but are time consuming, use network resources and may be offensive.

Virus: a computer program that can copy itself and infect a computer (typically to do damage) without the permission or knowledge of the user. Usually sent in attachments to emails.

Phishing: the use of a fake website (normally pretending to be a legitimate one) that directs users to enter sensitive details - names, addresses, bank & credit card details etc - so this information can be used for criminally fraudulent purposes. Links to such sites can be part of a spam message.

Trojan: a program that appears to perform a useful function to hide the fact it is providing unauthorised access to the PC that could allow third parties to control the device, save files to it or even watch activity. Can be easily and unwittingly download.

Worm: a self-replicating computer program that uses a network to send copies of itself to other computers on the network. May not cause same level of damage as a virus but - at the very least - will use up system resources, thereby slowing performance.

All You Need to Know

What do I need to use MiMail.ie?

The email addresses used in your company need to have a unique domain name. The domain name is the part of the name that follows @ in an email address and is typically related to your company name - e.g. Fred@acme.ie).

Someone else looks after my Email - Can I still use MiMail.ie?

It does not matter if you manage your own email server or have it hosted elsewhere, you can use MiMail.ie if you have your own domain name. However, if you use a free email service (such as hotmail or Gmail) or have an email address provided by your internet provider (e.g. eircom.net), then you cannot use MiMail.ie .

How can be sure that MiMail.ie will work with my email service?

MiMail.ie is based on well-established standards and will work with any email service that uses these, such as Microsoft Exchange, MDAemon, Postfix and SendMail. Similarly the vast majority of hosted mail services will work seamlessly with MiMail.ie.

That's all very well, but what if it doesn't work?

We will work with you and your service provider to ensure there will not be any issues beforehand. In the unlikely event that there are and MiMail.ie cannot be successfully implemented, you will not be liable for any fees.

What do I need to do to use MiMail.ie?

All email relies on what is known as an MX record to determine where it should be delivered. The only change needed to your email set up is a change to this record so email is delivered to MiMail.ie first and not directly to its current address.

How do I do that?

Do not worry. Our team of technical experts will instruct you on how to change these records - whether you have your own email server or use a hosted mail service.

Will MiMail.ie stop every email threat?

Unfortunately there is no solution available that is 100% guaranteed to stop all email-based threat. New viruses are being developed every day and they are increasingly sophisticated. As new viruses are developed, so are new solutions. We update our anti-virus information every 15 minutes to ensure you are getting the most up to date protection available. We are confident that we can filter 99.9% of all such threats before they reach your network.

Is there anything else I can do?

Email is still the most common method used to infect your network with these threats, but they can be carried in infected files copied from another computer, on infected websites or other forms of communication such as Instant Messaging. Therefore we recommend that local anti-virus protection be deployed on your PCs. If you are running your own email server there are a range of other security measures that can be deployed. Once MiMail.ie is activated, we can provide you with advice and assistance in all of these areas.

What if my email server goes down?

If your email server goes down for any reason - planned or unplanned - MiMail.ie will store all email that we could not deliver to you. Once your email server is working again, the mail will be delivered to you.

How much does this cost?

MiMail.ie is available as a monthly subscription based on the number of email addresses (or mailboxes) you have.

No of Mailboxes	Monthly price per mailbox
0-75	€3
76-150	€2.75
151-250	€2.50
251+	POA