



As a Microsoft Gold partner, we have demonstrable skills and capabilities across the entire Microsoft portfolio of Operating Systems and “BackOffice” Products. We can offer advice, design, implementation and support across these technologies through a range of Microsoft-related services.

Microsoft Technology Solutions

Active Directory Implementations and Migrations

HiberniaEvros offers certified expertise in designing, deploying and troubleshooting complex Active Directory (AD) installations. As well as providing “green-field” AD implementations, our consultants have vast experience with the migration of other directory or domain based environments (e.g. NT, Novell™) to Active Directory. Similarly we can help the planning and implementation of AD-to-AD migrations (in the case of company restructuring) or AD upgrades. We can also provide expert advice and support to resolve any issues that may arise in an AD environment.

Microsoft Exchange Implementations and Migrations

We have expertise in all versions of Microsoft Exchange since its first release in 1994. We are experienced in the deployment of large enterprise Exchange platforms and the migration of messaging systems between Exchange versions or from other platforms to Exchange. We can also assist customers to deploy messaging system integration technologies and mobile communication integration technologies.

Microsoft High Availability solutions (e.g. Clustering solutions)

Our consultants have been working with Microsoft clustering solutions since the initial release of Digital Clustering for Microsoft Windows. We can deliver solutions based on simple clustering solutions for application failover in the event of a hardware failure, to high end multiple location cluster solutions

Microsoft SQL Server Database Implementation

We provide design, deployment and migration of SQL Server database systems across implementations of all sizes. We can also upgrade your SQL implementation to a high-end, scalable and resilient database platform.

Microsoft Desktop OS Deployments and upgrades

Our consultants can deliver efficient deployments and upgrades of desktop operating systems to ensure consistency across the organisation, thereby preventing avoidable support issues in the future. We can also advise you on any critical updates that need to be applied.

Unified Communications / Unified Messaging Solutions

We believe that Unified Communications can deliver real cost savings and business benefits to our customers, by combining the benefits of telephony and computing to deliver real-time messaging, voice, email and conferencing to a single desktop. Our consultants have practical expertise in delivering Unified Communication solutions that utilising Microsoft technologies.

Server Virtualisation

With server virtualisation, you can consolidate workloads across multiple underutilised server machines onto a smaller number of machines and deliver real cost benefits to the business through lower energy, hardware and management costs. It also provides operational benefits through enhanced availability & reliability and management & control of server resources.

HiberniaEvros has delivered a wide range of virtualisation projects across many different technologies and has the expertise to provide these utilising Microsoft Hyper-Virtualisation technology, which is available as an integral feature of Windows Server 2008.

Application Virtualisation

Using our extensive virtualisation experience, we can implement Microsoft-based application virtualisation projects using Microsoft App-V 4.5 (Application Virtualisation). Based on technology previously known as SoftGrid, it has been designed to help IT support large-scale virtualisation implementations across many sites and provides multiple delivery options, including over-the-Internet application availability to meet your business needs.

Linux and Microsoft Coexistence

Many organisations have mixed platform operating system environments and we can offer a range of services to ensure maximum integration between disperse systems. Solutions include integrating Linux systems into Active Directory authentication and data services integration allowing for easy data “sharing” between systems.

Security Solutions

Microsoft has a range of security products such as ISA Server and Forefront. ISA Server helps protect from Internet-based threats and our consultants can deploy this to provide your users with fast and secure remote access to applications and data. Similarly they can advise you on the appropriate products from the Microsoft Forefront range of business security products and implement them to provide enhanced protection and control.

In addition to deploying specific products, we can perform security configuration reviews to validate the level of protection in your infrastructure and can provide a range of related services to fix any deficiencies. We have experience of securing existing Microsoft infrastructures and ensuring security is appropriate on existing standard Microsoft products. A key element of this is to ensure that all appropriate software patches have been applied and we have helped many of our customers manage their patching regime to ensure continual compliance.

Small Business Solutions



Microsoft
Small Business
Specialist

As a Microsoft Small Business Specialist, HiberniaEvros is accredited under the Microsoft Partner Programme as having demonstrated that we understand - and can deal with - the needs of Irish small businesses. Our consultants have to pass an advanced technical exam to receive this accreditation and in return we have specialist access to support, training and resources from Microsoft.

We have established a strong customer base in the SME marketplace and recognise that while IT budgets maybe smaller in this sector, the need for a reliable, efficient and cost effective technical infrastructure is still large. Our consultants work with organisations of all sizes and so can use enterprise-level expertise and experience to resolve your problems. By utilising best practices and experience gained from larger deployments, we can guide and support sites with little IT knowledge to get the best from their IT investments.

As a Microsoft Small Business Specialist, we are experienced in the implementation of the Windows Small Business Server (SBS). This integrated solution is specifically designed for the smaller business and has a host of features including virtually anytime, anywhere access to your business desktop (including e-mail, files, business applications etc) and the ability to share resources such as printers and fax machines, while at the same time protecting your valuable business data. As your business develops, SBS will be able to grow with it.

Managed Services

The HiberniaEvros Managed Services division provides support, outsourcing and resources to back up all the solutions we implement and technologies we supply. This extends across the range of Microsoft technologies.

Support

OmniWatch is our extensive support service and offers onsite and remote monitoring, management and issue resolution to suit your requirements. All OmniWatch services are accessed via an ITIL-conformant service desk. This acts as the single point of contact for any support issue and will also provide you with continual information as it is being resolved as well as taking responsibility for ensuring its resolution.

With remote monitoring of your Microsoft environments, we will be able to react to any potential issues before they become a real problem that impacts your business.

Outsourcing

You may not have the resources to support and maintain your Microsoft infrastructure in-house. With IT skills shortages still prevalent and a desire to minimise business costs, many customers are considering outsourcing. We will take on responsibility for you Microsoft environments and effectively become your IT department. Your servers can still be located on your premises or we could locate them in a state of the art hosting centre operated by one of our hosting partners – the choice is yours.

Resourcing

Our resourcing service can provide skilled resources expert in Microsoft technologies to complement your existing staff in the event of unplanned absence or peaks of activity that need additional resources for a temporary period.